



Board of Trustees Meeting

July 30, 2019

Table of Contents

For Board Packet 7-30-19

Letter from the Executive Director	3
Meeting Agenda	4
Previous Board Meeting Minutes	6
Customer Experience & Service Performance Committee	10
Finance / Audit Committee	14
Planning / Marketing / Rail Committee	19
The APD Group	29



TO: Robert E. DeJournett, President,
and all other Board Members

FROM: Dawn Distler, Executive Director/Secretary-Treasurer

DATE: July 22, 2019

RE: Monthly Update

Board Members,

Success is what we strive for on a daily basis here at METRO. Our community is important and public transportation within our community is necessary for all of us to be successful. I am encouraged by the way our METRO team is working to ensure that we are threads in the fabric of this community, and we strengthen that fabric by weaving our goals and objectives with those of the region and the agencies we serve. We have been busy as we accept invitations to come to the tables of those in our community to discuss their challenges and how METRO can be a part of the solutions that bring successes to our region. We are no longer forgotten at these tables. We are an invited and wanted partner by cities, agencies, and other transit systems in our region. It is a good feeling to be wanted and valued and we will continue to earn those seats at the tables of our stakeholders and partners. Success is built on relationships and we continue to grow and are #METROProud to be a part of the successes of our community.

Yours in accessible transportation,

Dawn Distler
Executive Director

The following Resolution will be presented at the upcoming Board Meeting:

<u>Committee</u>	<u>Res No.</u>	<u>Authorizing</u>
Planning	2019-08	NEORide Bylaw amendment to allow out of state members

**METRO RTA
MONTHLY BOARD MEETING AGENDA
ROBERT K. PFAFF TRANSIT CENTER
TUESDAY, JULY 30, 2019
9:00 A.M.**

ITEM 1: CALL TO ORDER:

ITEM 2: AUDIENCE PARTICIPATION:

Any individual or representative of a group may take two (2) minutes to address the Board on any topic on the agenda. Anyone desiring more time than provided herein, shall notify the Secretary-Treasurer by the Tuesday preceding the Board meeting so that he/she may be placed on the Agenda for a maximum of five (5) minutes. METRO's Board Meetings are held the last Tuesday of the month as stated within Resolution 2016-28, unless otherwise noted.

**ITEM 3: RECOGNITION
None**

ITEM 4: BOARD MINUTES:

*Approval of Board Meeting Minutes for June 25, 2019.

ITEM 5: COMMITTEE REPORTS & RESOLUTIONS:

Customer Experience and Service Performance Committee

Chair: Mark Derrig

Presentation: Paratransit Services ~ Nykia Walker, Accessibility Manager

Finance & Audit Committee

Chair: Nicholas Fernandez

Planning / Marketing / Rail Committee

Chair: Donald Christian

***Resolution 2019-08** authorizing the amendment of the NEORide Bylaws to allow out of state entities to join NEORide.

The Asset Protection & Development Group

Chair: Louise Gissendaner

Governance Committee

Chair: Gary Spring

ITEM 6: OTHER BUSINESS:

ITEM 7: OFFICERS' REPORT:

- President

Executive Director

ITEM 8: EXECUTIVE SESSION

ITEM 9: CALL FOR ADJOURNMENT:

***Denotes items that need approval of the Board**

Next Scheduled Meeting – Aug. 27, 2019

**METRO RTA
BOARD MINUTES
ROBERT K. PFAFF TRANSIT CENTER
TUESDAY, JUNE 25, 2019**

Trustees Present: Robert DeJournett, Nick Fernandez, Donald Christian, Renee Greene, Heather Heslop Licata, Stephan Kremer, Louise Gissendaner, David Prentice, Chuck Rector, Gary Spring

Trustees Absent: Mark Derrig

Employees Present: Angela Neeley, Bambi Miller, Dana Gibitz, Dawn Distler, De Havilland McCall, Emily Baarson, Halee Gerenday, Jamie Saylor, Jason Popik, Jay Hunter, John Sutherland, Kenny Roberts, Lori Stokes, Matt Mullen, Molly Becker, Quentin Wyatt, Robin Stevens, Shawn Metcalf, Sue Ketelsen, Tim Smith, LaTonya Parker

Guests Present: Dr. Daniel Van Epps (Stark County Area Broadband Task Team), Ryan Fink (CT Taylor), Mark Salopek (GPD Group)

CALL TO ORDER

Mr. DeJournett called the meeting to order at 9:00 a.m.

AUDIENCE PARTICIPATION

None

RECOGNITION

Operator **LaTonya Parker** was recognized for 20 years of safe driving. She was presented with a plaque, and had her picture taken by Public Relations Specialist Halee Gerenday with Mr. Jamie Saylor, Operations Manager and Ms. DeHavilland McCall, Director of Operations. Mr. Saylor thanked her for her dedicated service to METRO. Supervisor **Kenny Roberts** was recognized for 20 years with METRO. He was presented with a plaque, and had his picture taken by Ms. Gerenday with Mr. Saylor and Ms. McCall. Ms. McCall thanked him for his dedicated service to METRO.

APPROVAL OF MINUTES

Mr. DeJournett asked for a motion to approve the minutes of the May 28, 2019 meeting. Ms. Greene made a motion for approval, seconded by Mr. Rector. The minutes were unanimously approved by the Board.

CUSTOMER EXPERIENCE & SERVICE PERFORMANCE COMMITTEE REPORT

Chair: Mark Derrig

Mr. Rector reported that, in Maintenance, 10 buses had been purchased for the SCAT program, and they each had to be put through a process of preparation, orientation, and training before they could join our fleet. Operations reported they had a staff meeting. Unscheduled overtime was down overall, but with some increase compared to last month. In Paratransit, all things were trending the same as the previous month.

FINANCE & AUDIT COMMITTEE REPORT

Chair: Nicholas Fernandez

Mr. Fernandez reported that the Finance Committee met. The audit is going well with no issues to report. Grants and Compliance Specialist Matt Mullen gave a short presentation on sub recipient agreements.

Resolution 2019-06 authorizing the award of a Construction Management at Risk contract with CT Taylor for a specified amount was presented for consideration. Ms. Licata made a motion for approval, seconded by Mr. Kremer. All those present voted 'yes', except for Mr. Prentice, who voted 'no.' Resolution 2019-06 was approved by the Board.

Resolution 2019-07 authorizing the purchase of 12 vehicles for sub recipients of the FTA 5310 program was presented for consideration. Mr. Fernandez made a motion for approval, seconded by Ms. Greene. All those present voted 'yes.' Resolution 2019-07 was approved by the Board.

PLANNING / MARKETING / RAIL COMMITTEE

Chair: Donald Christian

The Planning / Marketing / Rail Committee did not meet, but some updates were given by Ms. Becker. The rebranding of METRO departments was discussed, and a chart outlining the name and title changes was noted as being in the Board Packet. Signage was placed throughout the building to help guide those looking for specific people or departments. In the Bull Pen, the bulletin boards that were previously cluttered have been removed in favor of digital displays. Bus Stop Birthday Bashes will begin taking place in preparation for the 50th Birthday Celebration. Little Debbie has verbally agreed to sponsor the birthday events in August. Some things to look forward to on the day of the celebration are: 20+ vendors set up at RKPTC, a DJ, a photo booth, activities for kids, Touch-A-Bus, and more. A partnership with the Countryside Farmers Market will allow riders to use their SNAP card at the market, and then show the METRO flyer for free fare to other markets. The METRO website has been updated with Board photos and bios. An introduction was made of the new Senior Planner, Emily Baarson, who then gave the Planning update. No actions were requested.

THE APD GROUP

Chair: Louise Gissendaner

Mr. Rector reported that the APD Group (Asset Protection and Development) met. He noted that the hours for the Employee Engagement Center (formerly Human Resources) have been extended. New hours will be Monday, Tuesday, and Thursday from 6a-5p; Wednesday 6a-7p; and Friday 7a-5p. The annual Family Picnic was June 12 and began METRO's 50 year celebration. The first monthly Labor and Management Discussion meeting was held, with the goal of bringing up non-labor agreement concerns, and improving communications.

Three employees left in May; two voluntarily, one involuntarily. July 11th and 17th will be HR Days, and HR Days in the Bull Pen, respectively. Lost time accidents went from 12 last year to six this year, and an award was received from the BWC for the accomplishment.

There were nine accidents in May; two were preventable, seven were not preventable. There were 154,000 miles in between preventable accidents, compared to 138,000 miles in April. The Ohio Human Trafficking Task Force will be presenting two courses on July 10th for staff and Board members to attend.

GOVERNANCE COMMITTEE

Chair: Gary Spring

Mr. Spring reported that the Governance Committee did meet. The Board bylaws were reviewed and revised and were submitted to the Board. Some small changes occur in the first part of the document, while Article 4 contains more significant changes. Deleting the existing Section 3 would eliminate the reliance on the Board to set salary ranges for each grade of classified position, and on the Executive Director to determine the salary of each individual employee within that range. Deleting Section 4 would eliminate the Board's governing of appointments and promotions. Adding a new Section 3 would outline when the Executive Director would be evaluated and how that would work. The Governance Committee recommends the changes that were presented.

Mr. Spring made a motion to adopt the Board bylaws as presented with revisions. Mr. Christian seconded the motion. All those present voted 'yes.' The revised bylaws were approved by the Board.

OFFICERS' REPORT

President:

Mr. DeJournett expressed appreciation for everyone's involvement in the committees because much work is getting done that way. He encouraged continued attendance at those meetings. He indicated that meetings were being set up with the appointing authorities for himself and Ms. Distler to promote communication on a regular basis.

Executive Director:

Ms. Distler emphasized that our focus right now is partnerships and being part of the community. She was pleased with the "rebranding" process and the way that everyone found a way to reflect what they wanted to accomplish every day. The reorganization

and new signage will help direct employees to the department they need, rather than to just an individual, and they will receive help from a team of people who care.

The partnerships she mentioned included that many of our directors are on boards throughout the community, and we are staying involved. We meet regularly with the county and the city, and are always looking for ways we can partner with them.

Ms. Distler indicated she had recently attended the APTA Board Meetings in Toronto, as well as the Legislative Committee meetings. APTA is at the forefront of new appropriations bills that Congress is already discussing. It is good to see public transportation is not a partisan issue, but that it is seen as an investment. She encouraged the board members to contact their legislators to let them know which transit issues the Board supports. The APTA Legislative Committee made a recommendation to the board of what is desired from the appropriations bill; the language and the amounts. If the bill remains the way it is, the dollars will continue to diminish. Soon, it will not even sustain what is needed to keep transit going, let alone to allow for growth. A large amount of funding is needed across the nation for transit to survive. Ms. Distler appreciates the opportunity to serve on the APTA Board and to represent METRO.

OTHER BUSINESS

None

ADJOURNMENT

There being no other business to come before the Board, Mr. Kremer made a motion to adjourn, seconded by Mr. Fernandez. The motion to adjourn was unanimously approved, and the meeting adjourned at 9:42 a.m.

CERTIFICATE OF COMPLIANCE

Pursuant to Section III, Article 3.2 of the Rules & Regulations of the METRO Regional Transit Authority, METRO has complied with the Notice and Notification to the public and news media.

DATE APPROVED: July 30, 2019

**ROBERT E. DEJOURNETT,
PRESIDENT**

**DAWN S. DISTLER,
EXECUTIVE DIRECTOR/
SECRETARY-TREASURER**

Customer Experience and Service Performance Committee

Customer Experience

and Service Performance Committee

(Maintenance / Operations / Customer Care & Paratransit)

Chair: Mark Derrig

Chuck Rector

Stephan Kremer

David Prentice

Alt: Nicholas Fernandez

Leadership Team Members: Jarrod Hampshire,

DeHavilland McCall, Bambi Miller

Operations Monthly Update – June 2019

The training hours for the month of June totaled 956. The training consisted of New Hire Training, Refresher Training, Line-Service training, Specialty Training, and mandatory training per the Preventable Accident Policy.

On Tuesday, June 4, 2019, De Havilland McCall, Director of Operations, along with several members of the Leadership Team, met with Valerie Shea, Director of Planning and Strategic Development, for a presentation regarding Mobility Options. Ms. Shea encouraged the staff to “think outside of the bus” by brainstorming various ways that METRO can find nontraditional methods to gain new and retain existing riders. Ms. Shea and her dedicated team will meet with various stakeholders to gauge the transportation needs of their employees as we continue to Drive METRO Forward.

Operations staff alternated mingling with retired METRO employees at the Annual Employee Picnic held on Wednesday, June 12, 2019. A good time was had by all who attended. It was really nice to see former employees who have recently retired, as well as those who have not visited METRO in over 15 years.

A special thank you to Jay Hunter, Director of Employee Engagement, for scheduling and facilitating a Labor and Management meeting on June 18, 2019. Executive Board Members of T.W.U., (Transport Workers Union of America) expressed their desire to meet on a regular basis with members of the Leadership Team. This was a wonderful opportunity to hear the various concerns, comments and suggestions made by all. The discussions were productive and it was decided that meetings will be scheduled monthly.

Wednesday, June 19, 2019, the Customer Experience and Service Performance Committee met in the Vernon Lane Odom Board Room located at 416 Kenmore. Chuck Rector reported the Committee notes at the June 25, 2019 Board Meeting.

Director of Operations, De Havilland McCall participated in the Greater Akron Chamber Opportunity and Inclusion Committee. A meeting was held at the Chamber’s Office on June 19, 2019. The committee’s task will be to guide the areas where the Chamber should focus its efforts first, and identify where the Chamber can assist the business community in becoming more inclusive.

On June 24, 2019, a Representative from The Ohio Civil Rights Commission provided the Leadership Team and other staff who have Direct Reports with a training regarding Legal Updates in Sex Discrimination and Harassment. The Representative provided staff members an opportunity to ask questions and to get clarification regarding various terminology and best practices.

JUNE 2019 CUSTOMER CARE & MOBILITY SOLUTIONS MONTHLY REPORT

PARATRANSIT PASSENGERS: 21,685 passengers were transported in June. SCAT operated 20 days (Monday thru Friday) during the month. Overall, we remain at steady levels of passengers each month. We transported 1,346 fewer passengers on the NET program during June 2018 vs June 2019. These numbers will continue to fluctuate until DJFS institutes a different process. Some of these passengers also use other METRO paratransit services to be transported to their medical appointments.

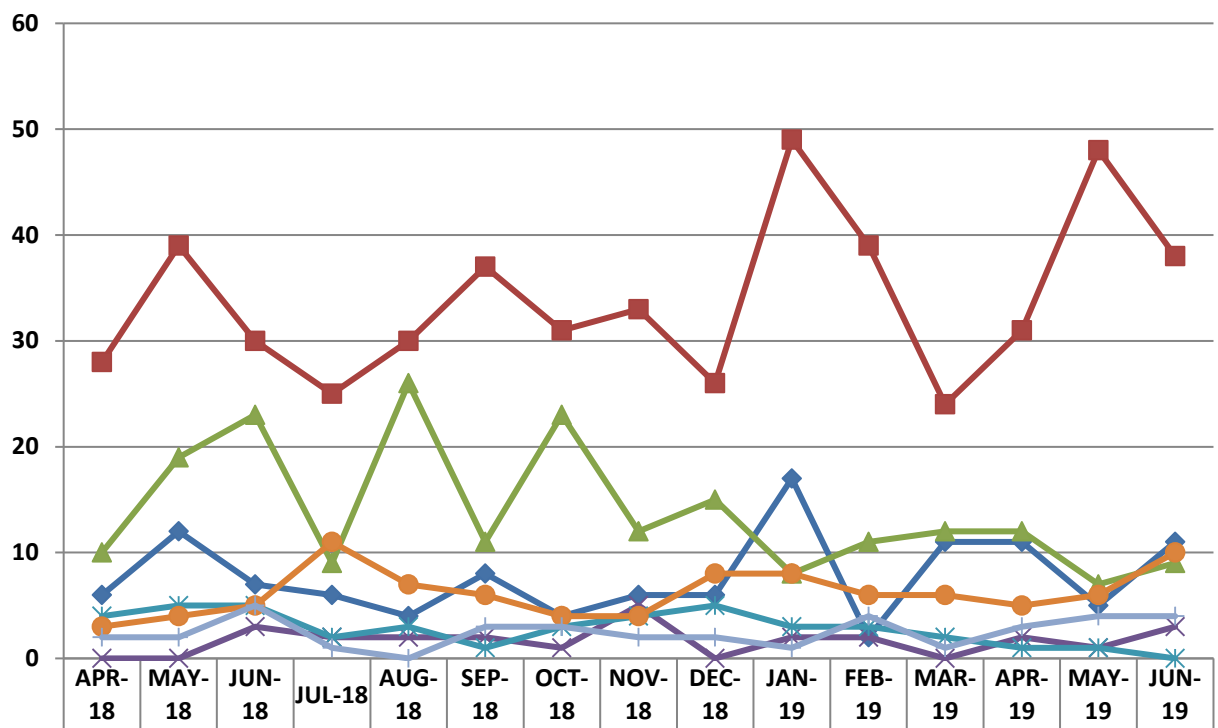
TRAINING, MOBILITY, ELIGIBILITY AND COMMUNITY INVOLVEMENT: 130 Applications were received for various METRO paratransit programs and processed in June. Twenty-five (25) wheelchair weight and inspections were completed. Some of the events that our Customer Care family attended include: Adult Protective Service's Interdisciplinary Team (I Team) meeting and training event, Stow-Kent Gardens Service Coordinator Meeting, Mayor Horrigan's Senior Commission meeting, IMI and Paradox Prize internal meetings, Fowler I Health Faire, Vantage Aging Senior Health Fair, METRO Employee/Retiree Picnic Day, met with Probate Court, celebrated Elder Abuse Awareness Day, Tallmadge Acres Health Fair, Senior Independent Living Council meeting (SILC), Saferstein Towers I Health Fair, Akron Community Foundation On The Table 2019 events (METRO was asked to be a part of the Planning Committee), OPTA Paratransit Peers State-wide Meeting (Chaired), Northeast Ohio Travel Training meeting, Lawrence Saltis Health Fair, Direction Home Alzheimer's meeting, and various Farmer Market events throughout the county.

METRO MAINTENANCE

July 2019 Update

	Average Monthly Repeat Road Calls (for the same vehicle)	Average Monthly Road Calls	Miles Between Road Calls (total miles divided by total road calls)
2015	26.9	88	5914
2016	26.6	84	6020
2017	22.1	82	6285
2018	16.9	76	6890
2019	17.8	80	6602
	Up 3%	Up 6%	Down 4%

Road Calls by Fleet Type



	APR-18	MAY-18	JUN-18	JUL-18	AUG-18	SEP-18	OCT-18	NOV-18	DEC-18	JAN-19	FEB-19	MAR-19	APR-19	MAY-19	JUN-19
35' Gillig Diesel	6	12	7	6	4	8	4	6	6	17	2	11	11	5	11
40' Gillig CNG	28	39	30	25	30	37	31	33	26	49	39	24	31	48	38
40' Gillig Diesel	10	19	23	9	26	11	23	12	15	8	11	12	12	7	9
40' Gillig Hybrid Diesel	0	0	3	2	2	2	1	5	0	2	2	0	2	1	3
45' Motorcoach Industries	4	5	5	2	3	1	3	4	5	3	3	2	1	1	0
60' New Flyer CNG	3	4	5	11	7	6	4	4	8	8	6	6	5	6	10
35' Gillig CNG DASH	2	2	5	1	0	3	3	2	2	1	4	1	3	4	4

Finance & Audit Committee

Chair: Nicholas Fernandez

Heather Heslop Licata

Stephan Kremer

David Prentice

Leadership Team Members: Angela Neeley

Finance/Audit Committee

FINANCE DASHBOARD

June 30, 2019	Revenues			
	Actual	Budget	Variance	Explanation
Total Revenues	\$ 26,875,137	\$ 27,003,058	●	Total revenues are trending below budget.
Sales tax	\$ 22,961,091	\$ 22,806,282	✓	
Federal Grants	\$ -	\$ -	✓	
	Expenses			
	Actual	Budget		Explanation
Total Operating Expenses*	\$ 26,087,694	\$ 28,361,361	✓	
Wages	\$ 11,544,430	\$ 12,334,386	✓	
Benefits	\$ 7,868,498	\$ 8,856,000	✓	

*Not including depreciation



Favorable Variance
Unfavorable Variance

Grant Activity for the month:

GRANT NAME	APPLICATION DATE	AMOUNT	WHAT FOR	STATUS
5310 Grant	6/28/2019	\$862,924	Subrecipient progr	Approved (Ordered 11 vehicles UDS, Hattie)
Bus and Bus Facilities	21-Jun	\$1,030,000 (206K Local)	2 CNGs	Application (Award announce September)
Low-No	5/14/2019	\$2,159,308	2 Electric Buses	Application (Award announce September)
		Local funds=\$290,878	charging station	
			Jan-Sept 2018	
Grant Draw		\$ 3,680,000	PM*	Drew down funds in April
DERG	10/29/18	\$ 735,000	2 Large CNG	Approved (Dec 31st)
UTP (ODOT)	10/02/18	\$ 638,893	PM*	Approved (Dec 18th Adding to BlackCat)
				Approved (Changed to 22 Small Buses) Submitted
OTPPP (ODOT)	10/08/18	\$ 2,000,000	22 Small Buses	1/17/19
CMAQ	10/01/18	\$ 2,200,000	3 Large CNG	Approved 11/14 (Adding to BlackCat)
SUPER GRANT	09/20/18	\$15,000,000	Large Buses, Small buses, PM*	Approved (Drew Down Funds in Dec)

*Preventative Maintenance

CONSOLIDATED INCOME STATEMENT
SCHEDULED & SCAT SERVICES
METRO Regional Transit Authority
JUNE 2019

CURRENT MONTH				YEAR TO DATE					
ACTUAL	BUDGET	LAST YEAR	VARIANCE	REVENUES	ACTUAL	BUDGET	LAST YEAR	VARIANCE	BUDGET YTD %
									CHANGE
288,229	308,333	273,338	-6.5%	Passenger Fares	1,809,814	1,850,000	1,839,409	-2.2%	-1.6%
62,169	50,526	51,282	23.0%	Advertising Revenue	281,165	303,155	258,786	-7.3%	8.6%
350,397	358,859	324,620	-2.4%	Total Operating	2,090,979	2,153,155	2,098,196	-2.9%	-0.3%
134,448	189,687	33,318	-29.1%	Non-Transportation	1,050,276	1,138,172	2,124,990	-7.7%	-50.6%
2,556	9,583	3,243	-73.3%	Rail Related Revenue	41,776	57,450	28,588	-27.3%	46.1%
				Local Subsidy					
3,897,693	3,801,047	3,592,368	2.5%	METRO Tax	22,961,091	22,806,282	22,037,653	0.7%	4.2%
100,678	124,667	159,839	-19.2%	Local Contracted Services	670,874	748,000	949,733	-10.3%	-29.4%
9,859	16,667	12,381	-40.8%	State Subsidy	60,141	100,000	69,971	-39.9%	-14.0%
0	0	0	0.0%	Federal Subsidy	0	0	118,158	0.0%	-100.0%
4,495,631	4,500,510	4,125,769	-0.1%	TOTAL REVENUES	26,875,137	27,003,058	27,427,288	-0.5%	-2.0%
				EXPENSES					
1,866,410	2,055,731	1,903,783	-9.2%	Wages and Salaries	11,544,430	12,334,386	11,466,609	-6.4%	0.7%
1,078,161	1,476,000	1,491,649	-27.0%	Fringe Benefits	7,868,498	8,856,000	7,929,655	-11.2%	-0.8%
302,088	246,152	436,008	22.7%	Services	1,654,736	1,586,246	1,751,351	4.3%	-5.5%
278,043	421,740	269,720	-34.1%	Materials and Supplies	1,829,706	2,530,442	1,795,232	-27.7%	1.9%
133,131	138,562	141,495	-3.9%	Fuel	926,417	831,371	901,823	11.4%	2.7%
105,183	79,930	68,319	31.6%	Utilities	505,466	479,581	462,982	5.4%	9.2%
98,866	74,417	87,517	32.9%	Casualty and Liability	479,971	446,500	429,955	7.5%	11.6%
149,565	166,733	167,732	-10.3%	Purchased Transportation	971,786	1,000,400	944,064	-2.9%	2.9%
52,402	49,406	42,476	6.1%	Other Expenses	306,685	296,436	223,402	3.5%	37.3%
4,063,850	4,708,671	4,608,700	-13.7%	TOTAL OPERATING EXPENSES	26,087,694	28,361,361	25,905,074	-8.0%	0.7%
431,781	(208,161)	(482,931)	307.4%	NET INCOME (LOSS) Before Depreciation	787,443	(1,358,303)	1,522,214	158.0%	-48.3%
473	473	1,291	-0.1%	Depreciation Operating	3,349	3,349	8,278	0.0%	-59.5%
786,478	786,478	817,727	0.0%	Depreciation Capital	4,751,157	4,751,157	4,955,349	0.0%	-4.1%
4,850,801	5,495,622	5,427,718	-11.7%	TOTAL EXPENSES	30,842,200	33,115,867	30,868,701	-6.9%	-0.1%
(355,170)	(995,112)	(1,301,949)	64.3%	NET INCOME (LOSS) After Depreciation	(3,967,063)	(6,112,809)	(3,441,413)	35.1%	-15.3%

METRO Regional Transit Authority
FRINGE BENEFITS

CURRENT MONTH				JUNE 2019	YEAR TO DATE			
BUDGET					BUDGET			
ACTUAL	BUDGET	LAST YEAR	VARIANCE		ACTUAL	BUDGET	LAST YEAR	VARIANCE
365,307	452,430	356,186	-19.3%	P E R S	2,299,840	2,714,578	2,257,181	-15.3%
407,710	696,983	802,947	-41.5%	HOSP-MEDICAL	3,775,537	4,181,901	4,082,729	-9.72%
15,114	0	20,706		DENTAL	121,957	0	133,069	
2,320	0	1,991		LIFE-INS	14,368	0	8,645	
7,235	0	0		UNEMPLOYMENT	23,163	0	0	
40,328	57,839	47,650	-30.3%	W. COMPENSATION	339,846	347,033	214,347	-2.1%
6,474	8,444	8,239	-23.3%	SICK LEAVE	58,127	50,666	44,943	14.7%
38,676	99,011	33,704	-60.9%	HOLIDAY PAY	482,213	594,068	427,763	-18.8%
182,193	148,018	184,360	23.1%	VACATION PAY	631,871	888,105	638,249	-28.9%
12,805	13,275	35,867	-3.5%	UNIFORM ALLOWANCE	121,575	79,650	120,763	52.6%
0	0	0		DEFER COMP EMPLR	0	0	1,966	
1,078,161	1,476,000	1,491,649	-27.0%	TOTAL FRINGE BENEFITS	7,868,498	8,856,000	7,929,655	-11.2%

METRO REGIONAL TRANSIT AUTHORITY

Consolidated Summary Balance Sheet

JUNE 30, 2019 & 2018

ASSETS		2019	2018	LIABILITIES AND CAPITAL		2019	2018
Current Assets:				Current Liabilities:			
Cash	5,281,110.98	2,750,457.66		Accounts Payable	517,205.96	643,282.82	
Short Term Investmt (sweep/repur	0.00	1,269,483.21		Accrued Payroll	3,290,988.91	2,774,982.20	
Capital Fund (Restricted)	6,323.60	6,323.60		Accrued Payroll Tax Liabilities	239,436.37	137,532.43	
HB Contingency Trust	10,837,199.07	10,547,471.87		Capital Contract Payable	0.00	0.00	
HB Savings	19,075,007.42	10,023,713.16					
Fifth Third Investment Acct	7,319,705.73	7,110,405.06					
HB Investment Agcy	4,841,822.26	4,702,757.04		Short Term Debt	0.00	0.00	
Total Cash	47,361,169.06	36,410,611.60		Other	48,258.64	241,563.21	
Receivables, Inventory & Prepaid :				Total Current Liabilities	4,095,889.88	3,797,360.66	
Trade, Less allowance	187,226.24	147,253.22					
Federal Assistance	3,287,096.00	5,897,274.00		Other Liabilities:			
State Assistance	0.00	0.00					
Sales Tax Receivable	11,480,258.83	7,474,933.65		Long Term Debt	0.00	0.00	
Material & Supplies Inventory	1,717,353.90	1,914,948.54		Net Pension Liability	19,171,267.00	19,171,267.00	
Prepaid Expenses	2,978,389.75	3,291,727.28		Deferred Inflows	336,801.00	336,801.00	
Total Rec'y, Inv, & PP	19,650,324.72	18,726,136.69		Deferred Revenue	68,133.51	66,148.00	
				Other Estimated Liabilities	1,000.00	1,000.00	
Property, Facilities & Equipment				Total Other Liabilities	19,577,201.51	19,575,216.00	
Construction in Progress	286,083.34	965,262.25					
Land	4,480,557.96	4,480,557.96		Capital & Accumulated Earnings:			
Building & Improvements	58,378,803.48	58,378,803.48					
Transportation Equipment	75,413,470.80	72,675,757.20		Capital Grant: State & Federal	20,598,083.34	30,449,445.03	
Other Equipment	12,628,872.60	12,470,145.94		Accumulated Earnings	110,288,757.41	94,267,499.63	
Rail right-of-way	10,653,206.00	10,653,206.00		Total Grants & Accum Earning	130,886,840.75	124,716,944.66	
Rail Infrastructure	8,983,520.80	8,270,372.94					
Total Fixed Assets	170,824,514.98	167,894,105.77					
Less allowance for depreciation	(86,764,115.33)	(78,435,036.89)					
Total Fixed Assets (net of deprec)	84,060,399.65	89,459,068.88					
Deferred Outflows	3,485,891.00	3,485,891.00					
Deferred Charges & Other Assets	2,147.71	7,813.15					
Total Deferred	3,488,038.71	3,493,704.15					
Total Assets	\$ 154,559,932.14	\$ 148,089,521.32		Total Liability and Earnings	\$154,559,932.14	\$ 148,089,521.32	

Planning / Marketing / Rail Committee

Planning / Marketing / Rail Committee

Chair: Donald Christian

Renee Greene

Gary Spring

Leadership Team Members: Valerie Shea, Molly Becker

**June 2019
Performance Reports
Combined Service**

Current Month

2019	2018	Percentage Changed
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Year to Date

2019	2018	Percentage Changed
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Service Day Data

20	21	-4.76%	Weekdays Operated	127	128	-0.78%
5	5	0.00%	Saturdays Operated	26	26	0.00%
5	4	25.00%	Sundays Operated	26	25	4.00%

Passenger Data

372,256	403,735	-7.80%	Total Passengers	2,446,141	2,513,603	-2.68%
15,408	16,273	-5.31%	Average Weekday Passengers	16,657	17,061	-2.37%
7,374	7,769	-5.08%	Average Saturday Passengers	7,354	7,339	0.21%
4,126	4,233	-2.53%	Average Sunday Passengers	3,980	4,104	-3.03%

Service Level Data

599,920	587,356	2.14%	Total Vehicle Miles	3,576,521	3,554,184	0.63%
484,844	492,236	-1.50%	Total Vehicle Revenue Miles	2,997,575	3,026,531	-0.96%
0.7678	0.8202	-6.39%	Average Passengers per Vehicle Revenue Mile	0.8160	0.8305	-1.74%
40,510	40,223	0.72%	Total Vehicle Hours	248,957	248,352	0.24%
36,280	36,324	-0.12%	Total Vehicle Revenue Hours	222,237	223,030	-0.36%
10.2606	11.1147	-7.68%	Average Passengers per Vehicle Revenue Hour	11.0069	11.2703	-2.34%

Financial Data

\$164,072	\$186,095	-11.83%	Cash Fares	\$1,022,168	\$1,114,576	-8.29%
\$124,157	\$87,243	42.31%	Ticket and Pass Revenue	\$787,646	\$724,834	8.67%
\$79,845	\$139,006	-42.56%	Other Fare Related Revenue	\$545,874	\$824,733	-33.81%
11.2%	10.9%	2.43%	Percentage Total Farebox Recovery	9.0%	10.3%	-12.58%
\$8.38	\$9.37	-10.49%	Average Cost per Vehicle Revenue Mile	\$8.70	\$8.52	2.12%
\$112.03	\$126.91	-11.73%	Average Cost per Vehicle Revenue Hour	\$117.40	\$115.66	1.51%
\$10.92	\$11.42	-4.38%	Average Cost per Passenger	\$10.67	\$10.26	3.94%

Safety Data

3	4	-25.00%	Preventable Accidents	20	22	-9.09%
6	4	50.00%	Nonpreventable Accidents	42	36	16.67%
9	8	12.50%	Total Accidents	62	58	6.76%

June 2019
Performance Reports
SCAT/ADA Paratransit Service

Current Month

2019 2018 Percentage
 Changed

Year to Date

2019 2018 Percentage
 Changed

Service Day Data

20	21	-4.76%	Weekdays Operated	127	128	-0.78%
5	5	0.00%	Saturdays Operated	26	26	0.00%
5	4	25.00%	Sundays Operated	26	25	4.00%

Passenger Data

21,685	22,245	-2.52%	Total Passengers	134,835	137,532	-1.96%
723	742	-2.52%	Average Passengers per Day	753	768	-1.94%
83.20	62.20	33.76%	Average Saturday ADA Passengers	82.8	74.7	10.86%
45.00	32.50	38.46%	Average Sunday ADA Passengers	37.9	34.4	10.37%
64.73	54.30	19.21%	Average Total ADA Passengers	61.4	54.4	12.91%
5,115	5,651	-9.49%	Total Purchased Transportation Pass.	32,649	33,437	-2.36%

Service Level Data

133,785	131,573	1.68%	Total METRO Vehicle Miles	847,684	853,040	-0.63%
55,961	54,662	2.38%	Total Purchased Trans. Vehicle Miles	335,659	326,379	2.84%
189,746	186,235	1.89%	Total Vehicle Miles	1,183,343	1,179,419	0.33%
156,745	154,582	1.40%	Total Revenue Miles	966,858	974,872	-0.82%
0.13835	0.14390	-3.86%	Average Pass. per Revenue Vehicle Mile	0.1395	0.1411	-1.15%
12,684	12,393	2.35%	Total Vehicle Hours	79,846	79,027	1.04%
10,319	10,264	0.54%	Total Vehicle Revenue Hours	64,494	64,812	-0.49%
2.1015	2.1673	-3.04%	Average Pass. per Vehicle Revenue Hour	2.0907	2.1220	-1.48%
87%	89%	-2.25%	On-time Performance - METRO	90%	90%	-0.56%
91%	90%	1.11%	On-time Performance - Purchased Transportation	92%	90%	2.40%

Financial Data

\$44,341	\$45,305	-2.13%	Cash Fares	\$275,166	\$280,011	-1.73%
\$5,370	\$5,342	0.53%	Ticket and Pass Revenue	\$34,577	\$36,290	-4.72%
\$71,512	\$130,672	-45.27%	Other Fare Related Revenue	\$365,399	\$592,348	-38.31%
15.7%	21.8%	-27.93%	Percentage Total Farebox Recovery	13.3%	18.6%	-28.31%
\$5.76	\$6.25	-7.76%	Average Cost per Vehicle Revenue Mile - METRO	\$6.06	\$5.72	5.93%
\$3.07	\$3.48	-11.77%	Average Cost per Vehicle Revenue Mile - Purchased Transportation	\$3.33	\$3.30	0.90%
\$82.34	\$90.24	-8.76%	Average Cost per Vehicle Revenue Hour - METRO	\$86.18	\$83.38	3.35%
\$54.23	\$57.86	-6.27%	Average Cost per Vehicle Revenue Hour - Purchased Transportation	\$56.99	\$53.71	6.11%
\$37.57	\$40.05	-6.20%	Average Cost per Passenger - METRO	\$40.01	\$37.84	5.74%
\$29.24	\$29.68	-1.49%	Average Cost per Passenger - Purchased Transportation	\$29.76	\$28.23	5.42%
3.0	2.5	20.00%	Average Small Bus Age	3.0	2.5	20.00%

Safety Data

1	2	-50.00%	Preventable Accidents	6	8	-25.00%
2	0	100.00%	Nonpreventable Accidents	10	7	42.86%
3	2	50.00%	Total Accidents	16	15	5.41%

**June 2019
Performance Reports
Line Service**

Current Month

2019	2018	Percentage Changed
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Year to Date

2019	2018	Percentage Changed
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Service Day Data

20	21	-4.76%	Weekdays Operated	127	128	-0.78%
5	5	0.00%	Saturdays Operated	26	26	0.00%
5	4	25.00%	Sundays Operated	26	25	4.00%

Passenger Data

350,571	381,490	-8.10%	Total Passengers	2,311,306	2,376,071	-2.73%
14,686	15,531	-5.44%	Average Weekday Passengers	15,904	16,293	-2.39%
7,291	7,707	-5.40%	Average Saturday Passengers	7,271	7,264	0.10%
4,081	4,200	-2.84%	Average Sunday Passengers	3,942	4,070	-3.14%

Service Level Data

410,174	401,121	2.26%	Total Vehicle Miles	2,393,178	2,374,765	0.78%
328,099	337,654	-2.83%	Total Vehicle Revenue Miles	2,030,717	2,051,659	-1.02%
330,912	339,932	-2.65%	Total Scheduled Vehicle Revenue Miles	2,045,326	2,055,511	-0.50%
1.0594	1.1223	-5.60%	Average Passenger per Revenue Vehicle Mile	1.1382	1.1581	-1.72%
27,826	27,830	-0.01%	Total Vehicle Hours	169,111	169,325	-0.13%
25,961	26,060	-0.38%	Total Vehicle Revenue Hours	157,743	158,218	-0.30%
25,961	26,060	-0.38%	Total Scheduled Vehicle Revenue Hours	157,743	158,218	-0.30%
13.5038	14.6387	-7.75%	Average Passenger per Vehicle Revenue Hour	14.6524	15.0177	-2.43%
77%	78%	-0.90%	On-time Performance	78%	79%	-0.53%

Financial Data

\$119,731	\$140,791	-14.96%	Cash Fares	\$747,003	\$834,565	-10.49%
\$118,786	\$81,901	45.04%	Ticket and Pass Revenue	\$753,069	\$688,544	9.37%
\$8,333	\$8,333	0.00%	Other Fare Related Revenue	\$180,475	\$232,385	-22.34%
7.5%	6.1%	22.60%	Percentage Total FareBox Recovery	8.0%	8.4%	-4.81%
\$9.95	\$11.11	-10.47%	Average Cost per Vehicle Revenue Mile	\$10.36	\$10.19	1.60%
\$126.81	\$144.96	-12.52%	Average Cost per Vehicle Revenue Hour	\$133.32	\$132.18	0.87%
\$9.39	\$9.90	-5.16%	Average Cost per Passenger	\$9.10	\$8.80	3.38%
4.9	4.9	0.00%	Average Big Bus Age	4.9	4.9	0.00%

Safety Data

2	2	0.00%	Preventable Accidents	14	14	0.00%
4	4	0.00%	Nonpreventable Accidents	32	29	10.34%
6	6	0.00%	Total Accidents	46	43	6.72%

June 2019

Current Month

Line Service Categories

Year to Date

2019	2018	Percentage Changed		2019	2018	Percentage Changed
URBAN (1 - 34)						
313,249	346,867	-9.69%	Total Monthly Passengers	2,071,793	2,131,897	-2.82%
30	30	0.00%	Service Days	179	179	0.00%
10,441.6	11,562.2	-9.69%	Average Daily Passengers	11,574.3	11,910.0	-2.82%
16.3160	17.7796	-8.23%	Passengers per Vehicle Hour	17.6011	18.0845	-2.67%
1.4073	1.5510	-9.26%	Passengers per Vehicle Mile	1.5211	1.5809	-3.78%
\$7.25	\$7.56	-4.10%	Total Operating Cost Per Passenger	\$7.03	\$6.76	4.05%
SUBURBAN (101-104, 110)						
11,704	11,538	1.44%	Total Monthly Passengers	70,103	69,980	0.18%
20	21	-4.76%	Service Days	127	128	-0.78%
585.2	549.4	6.52%	Average Daily Passengers	552.0	546.7	0.97%
5.01	4.70	6.59%	Passengers per Vehicle Hour	4.7219	4.6735	1.04%
0.21	0.19	9.26%	Passengers per Vehicle Mile	0.1977	0.1909	3.56%
\$28.51	\$34.51	-17.39%	Total Operating Cost Per Passenger	\$31.49	\$31.86	-1.14%
EXPRESS (60 & 61)						
6,856	7,591	-9.68%	Total Monthly Passengers	41,948	46,305	-9.41%
20	21	-4.76%	Service Days	127	128	-0.78%
342.8	361.5	-5.17%	Average Daily Passengers	330.3	361.8	-8.71%
7.9382	8.3514	-4.95%	Passengers per Vehicle Hour	7.6488	8.3402	-8.29%
0.3130	0.3300	-5.17%	Passengers per Vehicle Mile	0.3016	0.3305	-8.75%
\$20.82	\$22.05	-5.59%	Total Operating Cost Per Passenger	\$22.34	\$20.08	11.24%
CIRCULATOR (50, 51, 53, & 59)						
6,423	6,013	6.82%	Total Monthly Passengers	37,757	35,255	7.10%
30	30	0.00%	Service Days	179	179	0.00%
214.1	200.4	6.84%	Average Daily Passengers	210.9	197.0	7.06%
3.0548	3.6709	-16.78%	Passengers per Vehicle Hour	3.6149	3.5610	1.51%
0.2904	0.2666	8.93%	Passengers per Vehicle Mile	0.2775	0.2583	7.44%
\$37.11	\$40.39	-8.11%	Total Operating Cost Per Passenger	\$36.71	\$37.85	-3.00%
DASH (54)						
5,632	6,061	-7.08%	Total Monthly Passengers	61,807	73,905	-16.37%
20	21	-4.76%	Service Days	127	128	-0.78%
281.6	288.6	-2.43%	Average Daily Passengers	486.7	577.4	-15.71%
6.3879	6.5471	-2.43%	Passengers per Vehicle Hour	11.0398	13.0975	-15.71%
0.8622	0.8813	-2.16%	Passengers per Vehicle Mile	1.4901	1.7630	-15.48%
\$9.05	\$10.17	-10.97%	Total Operating Cost Per Passenger	\$5.67	\$4.71	20.39%
GROCERY (91 - 95)						
1,741	1,673	4.06%	Total Monthly Passengers	11,369	8,647	31.48%
20	21	-4.76%	Service Days	127	128	-0.78%
87.10	79.70	9.28%	Average Daily Passengers	89.5	67.6	32.40%
7.4148	6.8262	8.62%	Passengers per Vehicle Hour	7.5620	5.7124	32.38%
1.2708	1.1773	7.95%	Passengers per Vehicle Mile	1.3167	1.0038	31.17%
\$52.78	\$60.86	-13.27%	Total Operating Cost Per Passenger	\$50.73	\$61.90	-18.05%
Sunday Line Service						
20,403	16,800	21.45%	Total Monthly Passengers	102,481	101,739	0.73%
5	4	25.00%	Service Days	26	25	4.00%
4,080.6	4,200.0	-2.84%	Average Daily Passengers	3,941.6	4,069.6	-3.15%
12.73	13.54	-5.99%	Passengers per Vehicle Hour	12.62	13.12	-3.78%
1.1384	1.1841	-3.86%	Passengers per Vehicle Mile	1.1017	1.1475	-3.99%
\$7.57	\$8.32	-8.93%	Total Operating Cost Per Passenger	\$8.40	\$7.94	5.79%
Saturday Line Service						
36,456	38,536	-5.40%	Total Monthly Passengers	189,052	188,860	0.10%
5	5	0.00%	Service Days	26	26	0.00%
7,291.2	7,707.2	-5.40%	Average Daily Passengers	7,271.2	7,263.8	0.10%
15.5363	16.9756	-8.48%	Passengers per Vehicle Hour	15.9212	15.9991	-0.49%
1.3518	1.4439	-6.37%	Passengers per Vehicle Mile	1.3512	1.3612	-0.73%
\$0.00	\$6.58	-100.00%	Total Operating Cost Per Passenger	\$5.44	\$6.51	-16.44%
Call-A-Bus						
104	114	-8.77%	Total Monthly Passengers	728	685	6.28%
U of A ZipCard						
13,129	14,829	-11.46%	Total Monthly Passengers	96,149	104,611	-8.09%
Akron Public Schools ID Cards						
13,643	18,558	-26.48%	Total Monthly Passengers	209,704	246,269	-14.85%

METRO REGIONAL TRANSIT AUTHORITY
MONTHLY REPORT OF OPERATIONS
June 2019

ROUTE # / DESCRIPTION					EXPENSE			TOTAL				PASSENGERS		NET COST PER			FAREBOX		
		FAREBOX REVENUE	GENERAL FARE	TOT FAREBOX	PER REV HOUR	PER REV MILE	Allocation model	PASSEN- GERS	REV HOURS	REV MILES	PEAK VEHICLES	PER: REV HOUR REV MILE	REV HOUR	REV MILE	Allocation Model	(Per Hour)	(Per Mile)	Allocation Model	
1	West Market	\$ 15,343	\$ 13,920	\$ 29,264	\$ 229,649	\$ 201,957	\$ 196,215	40,778	1,811	20,300	6	22.5	2.01	\$ 4.91	\$ 4.23	\$ 4.09	12.7%	14.5%	14.9%
2	Arlington	\$ 17,191	\$ 13,738	\$ 30,929	\$ 203,811	\$ 193,720	\$ 181,216	40,243	1,607	19,472	6	25.0	2.07	\$ 4.30	\$ 4.05	\$ 3.73	15.2%	16.0%	17.1%
3	Copley/Hawkins	\$ 9,014	\$ 6,528	\$ 15,542	\$ 137,667	\$ 115,288	\$ 126,035	19,123	1,086	11,588	5	17.6	1.65	\$ 6.39	\$ 5.22	\$ 5.78	11.3%	13.5%	12.3%
4	Delia/N Hawkins	\$ 3,788	\$ 2,503	\$ 6,291	\$ 62,382	\$ 59,166	\$ 69,975	7,332	492	5,947	4	14.9	1.23	\$ 7.65	\$ 7.21	\$ 8.69	10.1%	10.6%	9.0%
5	East Market/Ellet	\$ 3,286	\$ 2,409	\$ 5,696	\$ 72,009	\$ 83,401	\$ 72,563	7,058	568	8,383	3	12.4	0.84	\$ 9.40	\$ 11.01	\$ 9.47	7.9%	6.8%	7.8%
6	E. Market/Lakemore	\$ 5,973	\$ 5,994	\$ 11,967	\$ 121,995	\$ 130,450	\$ 120,475	17,558	962	13,112	5	18.3	1.34	\$ 6.27	\$ 6.75	\$ 6.18	9.8%	9.2%	9.9%
7	Cuyahoga Falls Ave	\$ 4,227	\$ 3,831	\$ 8,057	\$ 107,126	\$ 83,610	\$ 97,737	11,221	845	8,404	4	13.3	1.34	\$ 8.83	\$ 6.73	\$ 7.99	7.5%	9.6%	8.2%
8	Kenmore/Barberton	\$ 8,466	\$ 6,255	\$ 14,721	\$ 123,886	\$ 122,277	\$ 113,316	18,323	977	12,291	4	18.8	1.49	\$ 5.96	\$ 5.87	\$ 5.38	11.9%	12.0%	13.0%
9	Wooster/East Ave	\$ 5,219	\$ 3,628	\$ 8,847	\$ 84,648	\$ 75,333	\$ 77,776	10,628	668	7,572	3	15.9	1.40	\$ 7.13	\$ 6.26	\$ 6.49	10.5%	11.7%	11.4%
10	Howard/Portage Tr	\$ 7,346	\$ 6,110	\$ 13,456	\$ 130,703	\$ 129,470	\$ 124,871	17,899	1,031	13,014	5	17.4	1.38	\$ 6.55	\$ 6.48	\$ 6.22	10.3%	10.4%	10.8%
11	South Akron	\$ 1,057	\$ 729	\$ 1,786	\$ 28,279	\$ 24,454	\$ 25,843	2,135	223	2,458	1	9.6	0.87	\$ 12.41	\$ 10.62	\$ 11.27	6.3%	7.3%	6.9%
12	Tallmadge Hill	\$ 3,764	\$ 3,896	\$ 7,660	\$ 112,505	\$ 84,436	\$ 107,420	11,412	887	8,487	5	12.9	1.34	\$ 9.19	\$ 6.73	\$ 8.74	6.8%	9.1%	7.1%
13	Grant/Firestone	\$ 5,017	\$ 4,603	\$ 9,620	\$ 93,916	\$ 69,165	\$ 88,272	13,483	741	6,952	4	18.2	1.94	\$ 6.25	\$ 4.42	\$ 5.83	10.2%	13.9%	10.9%
14	Euclid/Barberton	\$ 9,766	\$ 7,253	\$ 17,019	\$ 194,934	\$ 185,407	\$ 168,383	21,248	1,537	18,636	5	13.8	1.14	\$ 8.37	\$ 7.92	\$ 7.12	8.7%	9.2%	10.1%
17	Brown/Inman	\$ 6,629	\$ 4,826	\$ 11,455	\$ 109,578	\$ 95,469	\$ 107,821	14,137	864	9,596	5	16.4	1.47	\$ 6.94	\$ 5.94	\$ 6.82	10.5%	12.0%	10.6%
18	Thornton/Manchester	\$ 6,034	\$ 4,190	\$ 10,224	\$ 92,616	\$ 98,981	\$ 92,824	12,273	730	9,949	4	16.8	1.23	\$ 6.71	\$ 7.23	\$ 6.73	11.0%	10.3%	11.0%
19	Eastland	\$ 5,705	\$ 4,480	\$ 10,185	\$ 103,332	\$ 79,691	\$ 95,059	13,124	815	8,010	4	16.1	1.64	\$ 7.10	\$ 5.30	\$ 6.47	9.9%	12.8%	10.7%
21	South Main	\$ 657	\$ 711	\$ 1,368	\$ 23,249	\$ 17,709	\$ 22,021	2,082	183	1,780	1	11.4	1.17	\$ 10.51	\$ 7.85	\$ 9.92	5.9%	7.7%	6.2%
24	Lakeshore	\$ 1,360	\$ 1,127	\$ 2,486	\$ 30,414	\$ 21,669	\$ 33,191	3,300	240	2,178	2	13.8	1.52	\$ 8.46	\$ 5.81	\$ 9.30	8.2%	11.5%	7.5%
26	Exchange/Whitepond	\$ 2,159	\$ 1,670	\$ 3,829	\$ 61,050	\$ 56,077	\$ 55,301	4,892	481	5,637	2	10.2	0.87	\$ 11.70	\$ 10.68	\$ 10.52	6.3%	6.8%	6.9%
28	Merriman Valley	\$ 858	\$ 764	\$ 1,621	\$ 45,695	\$ 42,004	\$ 51,493	2,237	360	4,222	3	6.2	0.53	\$ 19.70	\$ 18.05	\$ 22.29	3.5%	3.9%	3.1%
30	Goodyear/Darrow	\$ 3,941	\$ 3,001	\$ 6,942	\$ 88,970	\$ 82,491	\$ 81,300	8,791	702	8,292	3	12.5	1.06	\$ 9.33	\$ 8.59	\$ 8.46	7.8%	8.4%	8.5%
33	State Rd/Wyoga Lake	\$ 1,656	\$ 1,539	\$ 3,195	\$ 44,691	\$ 49,073	\$ 45,491	4,507	352	4,933	2	12.8	0.91	\$ 9.21	\$ 10.18	\$ 9.38	7.1%	6.5%	7.0%
34	Cascade Village/Uhler	\$ 4,560	\$ 3,231	\$ 7,791	\$ 131,580	\$ 113,188	\$ 115,756	9,465	1,038	11,377	4	9.1	0.83	\$ 13.08	\$ 11.14	\$ 11.41	5.9%	6.9%	6.7%
50	Montrose Circulator	\$ 595	\$ 655	\$ 1,250	\$ 59,169	\$ 56,699	\$ 61,140	1,920	467	5,699	3	4.1	0.34	\$ 30.17	\$ 28.88	\$ 31.19	2.1%	2.2%	2.0%
51	Stow Circulator	\$ 546	\$ 438	\$ 984	\$ 52,585	\$ 69,781	\$ 53,267	1,284	415	7,014	2	3.1	0.18	\$ 40.19	\$ 53.58	\$ 40.72	1.9%	1.4%	1.8%
53	Portage/Graham	\$ 1,024	\$ 665	\$ 1,690	\$ 50,472	\$ 56,729	\$ 56,583	1,949	398	5,702	3	4.9	0.34	\$ 25.03	\$ 28.24	\$ 28.17	3.3%	3.0%	3.0%
54	DASH Downtown	\$ 0	\$ -	\$ 0	\$ 111,807	\$ 64,986	\$ 96,923	5,632	882	6,532	4	6.4	0.86	\$ 19.85	\$ 11.54	\$ 17.21	0.0%	0.0%	0.0%
59	Chapel Hill Circulator	\$ 671	\$ 434	\$ 1,105	\$ 90,756	\$ 36,005	\$ 67,360	1,270	716	3,619	2	1.8	0.35	\$ 70.59	\$ 27.48	\$ 52.17	1.2%	3.1%	1.6%
60	NC Express Chapel Hill	\$ 606	\$ 406	\$ 1,011	\$ 19,233	\$ 41,825	\$ 30,864	1,188	152	4,204	2	7.8	0.28	\$ 15.34	\$ 34.36	\$ 25.13	5.3%	2.4%	3.3%
61	NC Express Montrose	\$ 7,079	\$ 1,935	\$ 9,014	\$ 90,291	\$ 176,115	\$ 111,862	5,668	712	17,702	5	8.0	0.32	\$ 14.34	\$ 29.48	\$ 18.15	10.0%	5.1%	8.1%
101	Richfield/Bath	\$ 190	\$ 372	\$ 562	\$ 37,325	\$ 69,801	\$ 51,982	1,091	294	7,016	3	3.7	0.16	\$ 33.70	\$ 63.46	\$ 47.13	1.5%	0.8%	1.1%
102	Northfield Express	\$ 111	\$ 1,039	\$ 1,151	\$ 86,656	\$ 189,486	\$ 92,153	3,045	683	19,046	2	4.5	0.16	\$ 28.08	\$ 61.85	\$ 29.89	1.3%	0.6%	1.2%
103	Stow/Hudson	\$ 160	\$ 1,065	\$ 1,225	\$ 51,613	\$ 97,539	\$ 57,630	3,121	407	9,804	2	7.7	0.32	\$ 16.14	\$ 30.86	\$ 18.07	2.4%	1.3%	2.1%
104	Twinsburg Creekside	\$ 175	\$ 853	\$ 1,028	\$ 77,314	\$ 139,225	\$ 85,146	2,499	610	13,994	3	4.1	0.18	\$ 30.53	\$ 55.30	\$ 33.66	1.3%	0.7%	1.2%
110	Green/Springfield	\$ 140	\$ 665	\$ 805	\$ 43,582	\$ 59,594	\$ 46,756	1,948	344	5,990	2	5.7	0.33	\$ 21.96	\$ 30.18	\$ 23.59	1.8%	1.4%	1.7%
91	Monday Grocery	\$ 280	\$ 144	\$ 425	\$ 6,087	\$ 4,346	\$ 17,389	423	48	437	2	8.8	0.97	\$ 13.39	\$ 9.27	\$ 40.10	7.0%	9.8%	2.4%
92	Tuesday Grocery	\$ 964	\$ 84	\$ 1,048	\$ 4,591	\$ 2,077	\$ 16,206	247	36	209	2	6.8	1.18	\$ 14.34	\$ 4.17	\$ 61.37	22.8%	50.4%	6.5%
93	Wednesday Grocery	\$ 924	\$ 114	\$ 1,038	\$ 5,250	\$ 2,475	\$ 16,622	334	41	249	2	8.1	1.34	\$ 12.61	\$ 4.30	\$ 46.66	19.8%	41.9%	6.2%
94	Thursday Grocery	\$ 1,020	\$ 131	\$ 1,151	\$ 8,632	\$ 2,698	\$ 25,151	384	68	271	3	5.6	1.42	\$ 19.48	\$ 4.03	\$ 62.50	13.3%	42.6%	4.6%
95	Friday Grocery	\$ 923	\$ 121	\$ 1,044	\$ 5,216	\$ 2,034	\$ 16,526	353	41	204	2	8.6	1.73	\$ 11.82	\$ 2.80	\$ 43.86	20.0%	51.3%	6.3%
	JARC	\$ -	\$ 365	\$ 365	\$ 2,959	\$ 5,372	\$ 15,928	1,070	23	540	2	45.9	1.98	\$ 2.42	\$ 4.68	\$ 14.55	12.3%	6.8%	2.3%
	ZONE	\$ 132	\$ 441	\$ 573	\$ 40,327	\$ 119	\$ 95,057	1,293	318	12	11	4.1	107.75	\$ 30.75	\$ (0.35)	\$ 73.07	1.4%	480.2%	0.6%
	SCAT	\$ 44,341	\$ 5,657	\$ 49,998	\$ 958,838	\$ 1,075,126	\$ 768,905	16,570	7,561	108,065	35	2.2	0.15	\$ 54.85	\$ 61.87	\$ 43.39	5.2%	4.7%	6.5%
TOTALS:	Line Service	\$ 148,556	\$ 116,864	\$ 265,420	\$ 3,278,551	\$ 3,291,394	\$ 3,284,901	347,968	25,853	330,831	147	13.5	1.05	\$ 8.66	\$ 9.11	\$ 8.68	8.1%	8.1%	8.1%
TOTALS:	SCAT	\$ 44,341	\$ 5,657	\$ 49,998	\$ 958,838	\$ 1,075,126	\$ 768,905	16,570	7,561	108,065	35	2.2	0.15	\$ 54.85	\$ 61.87	\$ 43.39	5.2%	4.7%	6.5%

2019 MONTHLY RIDERSHIP BY ROUTE

Route #	Description	JAN	FEB	MAR	APR	MAY	JUNE	% Change	Jun-18	JUL	AUG	SEP	OCT	NOV	DEC
1	West Market	38,510	40,016	43,122	42,600	44,455	40,778	-5.0%	42,945						
2	Arlington	38,893	39,701	41,303	41,384	43,973	40,243	-6.5%	43,027						
3	Copley Rd/Hawkins	20,696	21,833	22,668	23,053	23,579	19,123	-12.5%	21,847						
4	Delia/N Hawkins	10,071	10,894	11,490	10,988	10,874	7,332	-14.7%	8,599						
5	East Market/Ellet	7,748	8,141	8,694	8,254	8,436	7,058	8.1%	6,529						
6	East Market/Lakemore	19,142	20,364	21,866	22,371	22,220	17,558	-1.4%	17,806						
7	Cuyahoga Falls Ave	11,718	12,087	13,357	13,361	12,641	11,221	-15.7%	13,317						
8	Kenmore/Barberton	20,248	19,160	20,445	20,581	20,888	18,323	-13.3%	21,135						
9	Wooster/East Ave	12,191	13,947	14,090	13,468	14,623	10,628	-13.1%	12,236						
10	Howard/Portage Trail	17,508	18,046	18,314	18,687	18,869	17,899	-10.5%	19,990						
11	South Akron	2,361	2,426	2,747	2,565	2,669	2,135	-10.3%	2,379						
12	Tallmadge Hill	12,711	13,547	14,399	14,990	14,204	11,412	-11.1%	12,844						
13	Grant/Firestone Park	14,386	14,526	14,775	14,818	15,191	13,483	-3.4%	13,954						
14	Euclid/Barberton XP	21,300	21,684	22,493	22,409	23,024	21,248	-9.4%	23,440						
17	Brown/Inman	14,375	14,793	16,014	15,968	16,513	14,137	-6.9%	15,181						
18	Thornton/Manchester	12,702	12,883	14,129	13,303	14,057	12,273	-13.6%	14,207						
19	Eastland	13,670	13,812	14,830	14,730	14,441	13,124	-18.5%	16,097						
21	South Main	2,302	2,291	2,349	2,405	2,520	2,082	-9.0%	2,287						
24	Lakeshore	3,516	3,963	3,902	3,982	4,672	3,300	-8.4%	3,603						
26	W Exchange/White Pond	5,785	5,629	5,406	5,583	5,835	4,892	-12.9%	5,614						
28	Merriman Valley	3,075	3,699	4,127	4,027	4,319	2,237	-14.6%	2,619						
30	Goodyear/Darrow	9,297	9,367	10,228	10,440	10,850	8,791	0.5%	8,749						
33	State Rd/Wyoga Lake	5,010	5,112	4,878	5,307	5,404	4,507	-11.7%	5,102						
34	Cascade Village/Uhler	12,649	13,659	14,135	13,510	14,298	9,465	-29.2%	13,360						
50	Montrose Circulator	1,280	1,430	1,656	1,750	1,712	1,920	24.7%	1,540						
51	Stow Circulator	1,384	1,415	1,471	1,390	1,527	1,284	0.5%	1,278						
53	Portage/Graham	1,791	2,036	2,205	2,446	2,304	1,949	-5.5%	2,063						
54	DASH Circulator	11,611	12,440	8,109	14,737	9,278	5,632	-7.1%	6,061						
59	Chapel Hill Circulator	942	1,018	1,150	1,291	1,136	1,270	12.2%	1,132						
60	NCX Chapel Hill/Cleveland	1,207	1,041	1,149	1,175	1,150	1,188	-18.4%	1,456						
61	NCX Montrose/Cleveland	5,788	5,446	6,033	6,118	5,985	5,668	-7.6%	6,135						
101	Richfield/Bath	1,012	950	1,359	1,152	1,022	1,091	-5.1%	1,150						
102	Northfield Express	3,204	2,927	3,024	3,323	3,370	3,045	-20.3%	3,822						
103	Stow/Hudson	2,499	2,650	3,024	3,054	3,214	3,121	18.6%	2,632						
104	Twinsburg Creekside	2,188	2,068	1,993	2,324	2,607	2,499	27.7%	1,957						
110	Green/Springfield	2,308	2,126	2,174	2,315	2,512	1,948	-1.5%	1,977						
TOTAL:		365,078	377,127	393,108	399,859	404,372	343,864	-9.0%	378,070	0	0	0	0	0	0

Public Relations & Marketing

– Marketing by Infographic – Q2 2019 –



SOCIAL MEDIA



FACEBOOK
We published 69 posts (-13%) and page likes increased by 1%. Our rating is 3.6/5.



TWITTER
Tweet impressions totaled 541K (+350%). We have 29 new followers (+9%).



INSTAGRAM
We received an average of 45 likes per post (+4%). We have 375 followers (+8%).



YOUTUBE
Our channel views decreased by 25%.



WORDPRESS
SummitStories.org views totaled 36 (-87%).

AKRONMETRO.ORG



34%
of our users were new visitors.



91%
of visitors viewed from a mobile device.

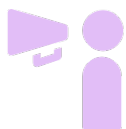


We added seven blog posts & one job posting to the site.



Total web views:
832K
from 297K sessions.

IN THE MEDIA



METRO was mentioned 16 times in news stories & blurbs.

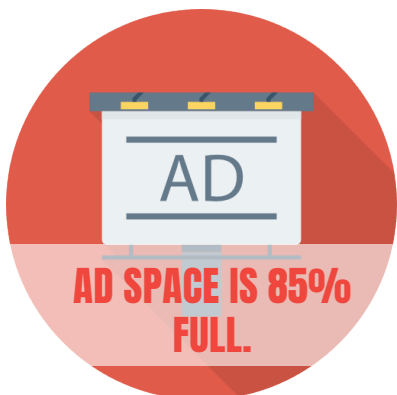


732 METRO spots aired on traditional radio. 244,500 spots aired on digital mediums.



Three print ads were designed & printed in multiple publications.

COMMUNITY SUPPORT



**COMMITTEE ASSIGNMENT:
PLANNING**

RESOLUTION NO. 2019-08

A resolution authorizing an amendment to the NEORide Regional Council of Governments.

WHEREAS, this Board has previously authorized METRO Regional Transit Authority to join the NEORIDE Regional Council of Governments (“NEORIDE”) to establish a regional council of governments to coordinate transit among transit authorities and to eliminate barriers to coordination of transit in accordance with Chapter 167 of the Revised Code; and

WHEREAS, the Governing Board of NEORide has recommended to amend the Bylaws of NEORIDE (the “Bylaws”) in the form attached hereto as **Exhibit A** to provide for the ability for entities outside of the State of Ohio to join NEORIDE, as permitted by Section 167.01 of the Revised Code; and

WHEREAS, Article VIII of the Bylaws requires that the legislative authority of each member of NEORIDE is required to amend the Bylaws and this resolution of this Board provides such approval of the amendment.

NOW, THEREFORE, BE IT RESOLVED, by the Board of Trustees of METRO Regional Transit Authority that:

1. This Board hereby approves the amendment to the Bylaws of NEORIDE, which amendment shall be in the form attached hereto as **Exhibit A**, to permit transit authorities outside of the State of Ohio to join NEORIDE, as permitted by Section 167.01 of the Revised Code
2. All formal actions of this Board of Trustees related to this Resolution and all deliberations of the Board of Trustees and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Revised Code.

DATE ADOPTED: July 30, 2019

**ROBERT E. DEJOURNETT,
PRESIDENT**

**DAWN S. DISTLER,
EXECUTIVE DIRECTOR/
SECRETARY-TREASURER**

the withdrawal of a Member, a hearing on the removal of a Member, or a hearing on any request to amend these by-laws, shall be sent by certified mail.

ARTICLE II MEMBERSHIP IN NEORIDE

SECTION 1. MEMBERS: Members of NEORide shall include the Cooperative Parties and any other political subdivision admitted as a Member pursuant to the terms of the Establishing Agreement.

SECTION 2. ADDITIONAL MEMBERS: Any political subdivision located in the State of Ohio, or any other state to the extent that laws of such other state permit membership, may apply for membership in NEORide in accordance with the Establishing Agreement and mutually agreed upon initial fiscal contribution under Section 7.2 of said agreement. The Governing Board of NEORide shall meet and shall take action to admit or decline to admit the applicant as a Member of NEORide.

SECTION 3. ACTION BY MEMBERS: Any action to be taken by NEORide that requires the authorization, approval or ratification of the Members shall be taken only with the affirmative vote of a majority of the Members. Each Member shall as to such matter have one vote, which vote shall be exercised by such Member's legislative authority. The Governing Board may make recommendations to the NEORide Members as to matters to be considered for approval by the Members.

SECTION 4. REMOVAL OF MEMBERS If a Members fails to pay its financial commitments to NEORide when due, then such Member may be removed by a majority vote of the remaining members of the Governing Board.

ARTICLE III GOVERNING BOARD

SECTION 1. GOVERNING BOARD: There shall exist a Governing Board whose purpose it shall be to consider matters relating to the membership and operation of NEORide. The powers of NEORide shall be exercised by and under the direction of the Governing Board.

SECTION 2. MEMBERS OF THE GOVERNING BOARD: Each Member shall designate, by appropriate action of its legislative authority, from time to time, a Representative, who shall act as a member of the Governing Board. Any Member may designate one or more alternative Representatives to represent such Member on the Governing Board from time to time through an appropriate action of its legislative authority.

SECTION 3. RESIGNATION AND REMOVAL: Any member of the Governing Board may resign at any time by giving written notice thereof to the secretary of the Governing Board. A Representative of the Governing Board may be removed at any time by action of the legislative authority of the Member designating such Representative.

SECTION 4. VACANCIES: Any vacancy occurring in the Governing Board shall be filled from time to time by the Member whose Representative has resigned or been removed.

The APD Group

The APD - Asset Protection and Development Group
(Employee Engagement Center / Safety & Protection)

Chair: Louise Gissendaner

Heather Heslop Licata

Chuck Rector

Donald Christian

Alt: Robert DeJournett

Leadership Team Members: Jay Hunter, Shawn Metcalf

July 17, 2019

TO: Dawn Distler, Executive Director & Secretary/Treasurer
Robert DeJournett, Board President,
and All Other Board Members

FROM: Employee Engagement Center

RE: July 2019 Employee Engagement Center Report

During June 2019, METRO RTA welcomed one (1) new employee and had one (1) employee that exited (involuntary).

METRO RTA employees participated in 1,471.75 training hours during the month of June 2019.

<u>*OHSA Recordable Rate</u>		<u>**DART Rate</u>	
2018 YTD	6.65	2018 YTD	3.80
2019 YTD	7.51	2019 YTD	4.60

**OSHA – Occupational Safety & Health Administration*

***DART – Days Away, Restricted Transfer*

During the month of June 2019, there were three (3) work-related injuries reported requiring medical treatment with one (1) that resulted in lost time.

Upcoming Events

The next Employee Engagement Days (formerly known as HR Days) in the Bullpen and at the Transit Center will be August 8th and August 21st, 2019, respectively. The theme is Help Others Month & Food/Toiletry Drive.

Save the date for our Annual United Way Day and Benefits Fair on Thursday, October 17, 2019.

EMPLOYEE ENGAGEMENT CENTER MONTHLY REPORT
METRO REGIONAL TRANSIT AUTHORITY
June 30, 2019

CURRENT MONTH	LAST MONTH	% CHANGE		CURRENT MONTH	LAST YEAR JUNE 2018	% CHANGE
416	416	0.00%	TOTAL EMPLOYEES	416	404	2.97%
277	278	-0.36%	TOTAL OPERATORS	277	267	3.75%
220	220	0.00%	FULL-TIME OPERATORS	220	235	-6.38%
1	1	0.00%	EXTRA BOARD FILL-IN	1	1	0.00%
56	57	-1.79%	SPECIAL SERVICE OPS	56	31	80.65%
39	39	0.00%	MECHANICS	39	40	-2.50%
16	16	0.00%	VEHICLE SERVICE	16	16	0.00%
71	70	1.43%	SALARIED STAFF	70	66	6.06%
13	13	0.00%	OFFICE PERSONNEL	13	15	-13.33%
152	153	-0.65%	MALE NON-MINORITY	152	155	-1.94%
119	119	0.00%	MALE MINORITY	119	108	10.19%
43.91%	43.75%	0.37%	% MINORITY	43.19%	41.06%	5.19%
69	68	1.47%	FEMALE, NON-MINORITY	69	70	-1.43%
76	76	0.00%	FEMALE, MINORITY	76	71	7.04%
52.41%	52.78%	-0.69%	% MINORITY	52.41%	50.35%	4.09%
46.88%	46.88%	0.00%	TOTAL MINORITY	46.88%	44.31%	5.80%
34.86%	34.62%	0.69%	TOTAL FEMALE	34.86%	34.90%	-0.11%

CURRENT MONTH	LAST YEAR JUNE 2018	% CHANGE		Y-T-D 2019	Y-T-D 2018	% CHANGE
1	13	0.01%	NEW HIRES	24	16	50.00%
0	1	-100.00%	TERMINATIONS	11	15	-26.67%
1	0	0.00%	INVOLUNTARY TERM	7	2	250.00%
0	1	-100.00%	VOLUNTARY TERM	11	13	-15.38%
9	0	0.00%	PROMOTIONS	20	4	400.00%
0	0	0.00%	TRANSFERS	1	0	0.00%
3	2	50.00%	ON-THE-JOB INJURIES	17	15	13.33%
3	2	50.00%	# WORKERS COMP CLAIMS	17	15	-9.00%
9	5	80.00%	SIC/ACC CLAIMS	33	25	32.00%
6.42%	6.61%	-2.87%	% OP ABSENTEEISM	6.40%	6.69%	-4.41%
1,471.75	2,740.75	-46.30%	# TRAINING HOURS	12,241.00	9,508.50	28.74%
2.13%	3.87%	-97.87%	% TRAINING/WORKING HRS	2.89%	2.29%	26.13%
69,153	70,907	-2.47%	TOTAL WORKING HOURS	423,786	415,745	1.93%

July 18, 2019

To: Dawn Distler, Executive Director
Robert DeJournett, Board President and all other Board Members

From: Shawn Metcalf, Director of Safety and Protection

RE: June 2019 Safety and Security Report

METRO RTA employees were involved in nine (9) accidents during June 2019, three (3) from SCAT and six (6) from Line-Service. Three (3) accidents were classified as preventable and six (6) as non-preventable. Operators with preventable accidents met with Manager of Safety Quentin Wyatt. The on-board video was reviewed with the operators and reasonable measures that could have been utilized to avoid the accident and prevent others in the future were discussed.

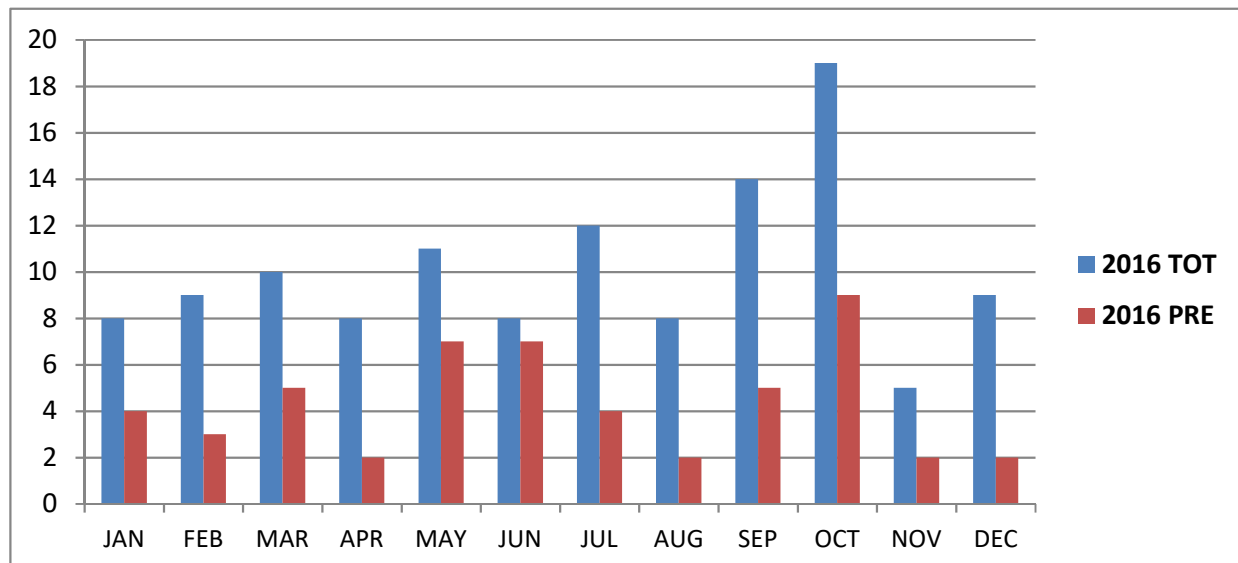
Thomas Worldwide reported no vehicle accidents while transporting METRO RTA passengers.

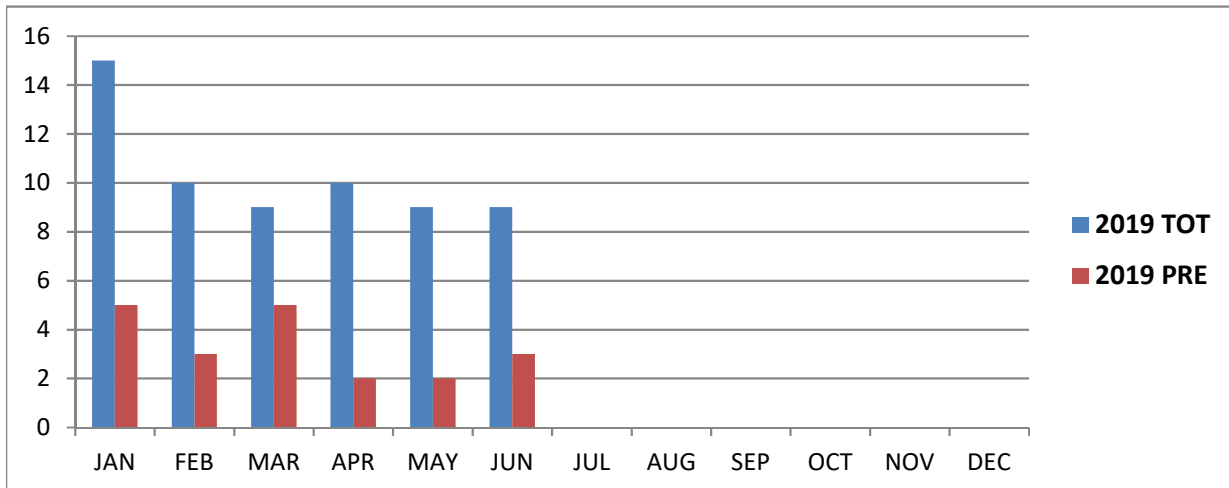
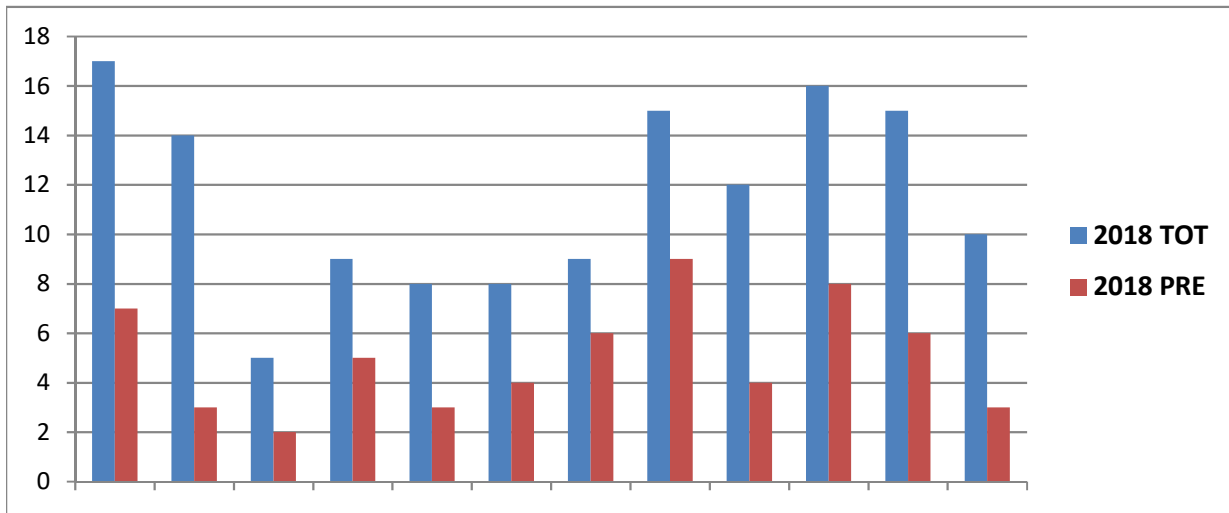
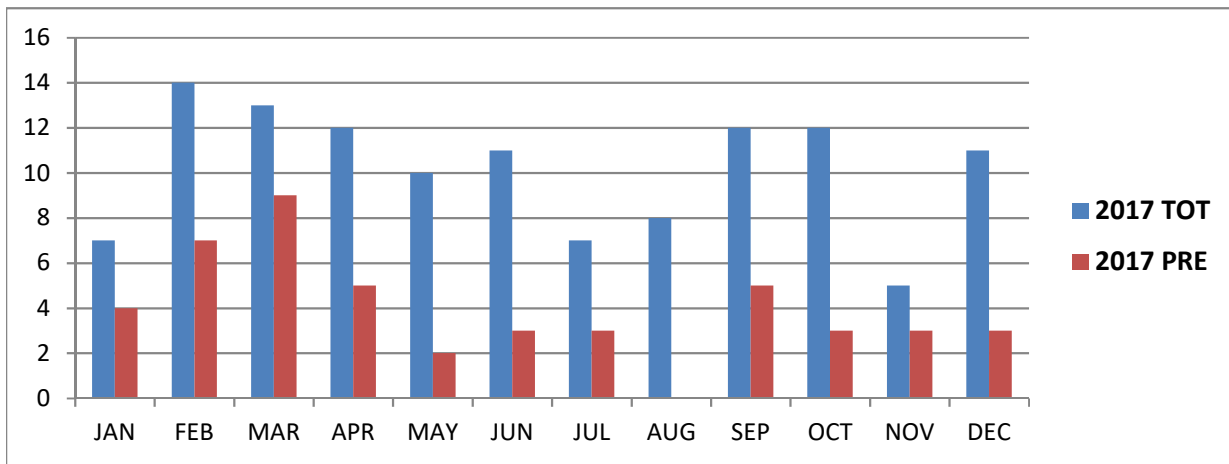
The Akron Police and the Summit County Sheriffs responded to seventeen (17) documented incidents at the RKP Transit Center, Bus Shelters, and on the buses. Akron Fire and EMS responded to the RKP Transit Center on six (6) occasions to assist passengers with medical issues. Four (4) individuals were transported to detox from the Transit Center. Officers rode buses eleven (11) times this month and reported zero security concerns.

2016 - 2019 TOTAL ACCIDENTS

	2016		2017		2018		2019	
	TOT	PRE	TOT	PRE	TOT	PRE	TOT	PRE
JAN	8	4	7	4	17	7	15	5
FEB	9	3	14	7	14	3	10	3
MAR	10	5	13	9	5	2	9	5
APR	8	2	12	5	9	5	10	2
MAY	11	7	10	2	8	3	9	2
JUN	8	7	11	3	8	4	9	3
JUL	12	4	7	3	9	6		
AUG	8	2	8	0	15	9		
SEP	14	5	12	5	12	4		
OCT	19	9	12	3	16	8		
NOV	5	2	5	3	15	6		
DEC	9	2	11	3	10	3		

Total	121	52	122	47	138	60	62	20
% Prev	42.98		38.52		43.48		32.26	





2019 Total Accidents

Total Miles 3,175,444

Total Accidents 62

Miles Between Total Accidents 51,216.84

Total Accidents Per Million Miles 19.52

2019 Preventable Accidents

Total Miles 3,175,444

Total Preventable Accidents 20

Miles Between Accidents 158,772.20

Total Preventable Accidents Per Million Miles 6.30

JUNE 2019 ACCIDENT REPORT

Date	Preventable	Non-Preventable	SCAT	LINE	Property Damage	Personal Injury	Operator Cited	Disabling Damage	Details
06/03/19		1	1		1				O/V Rear-Ended Stopped Bus
06/03/19		1	1						O/V Ran Light Struck by Bus
06/07/19		1		1	1				Car Side-Swiped Bus
06/17/19	1		1		1			1	Struck Fixed Object / Pole
06/19/19		1		1	1				O/V Rear-Ended Stopped Bus
06/26/19		1		1					O/V Struck Stopped Bus
06/26/19	1			1	1				Struck Fixed Object / Pole
06/27/19	1			1	1				Rear-Ended Other Vehicle
06/30/19		1		1	1				O/V Backed into Stopped Bus
SUM	3	6	3	6	7	0	0	1	
%	33.33	66.67	33.33	66.67	77.78	0.00	0.00	11.11	
TOTAL	9								